



# RMHA Code of Ethics

As an assurance to the manufactured and modular home owners of fair treatment, trustworthy advertising, dependable service, fair sales practice and lasting good faith as a member of the Rocky Mountain Home Association, we pledge that we will:

- I. Fulfill all warranties, guarantees, and similar obligations professionally, promptly and faithfully.
- II. Conduct ourselves at all times in a professional manner and appearance which bring respect, credit, and prestige to the Association and to the industry.
- III. Endeavor at all times to promote products and services that shall contribute to the health, welfare and best interests of the public and the industry.
- IV. Maintain a position of civic responsibility and cooperation in the community.
- V. Represent accurately all products and services offered for sale, all advertising statements, complete terms of financing, and put all agreements in a truthful manner.
- VI. Provide equal and professional service to every person regardless of race, creed, sex, or national origin.
- VII. Maintain a practice of complete compliance with all existing laws and regulations governing the business operation.
- VIII. Fully disclose in writing all fees, charges, assessment rules and regulations prior to sale of a home and/ or prior to the purchaser assuming occupancy in a manufactured home community.
- IX. Present a unified approach on matters affecting the interest of the industry before legislative and regulatory agencies established by the government.
- X. Refrain from commenting publicly on another members business practices.
- XI. Contribute constructively to the public image of manufactured and modular home living in Colorado and the country.
- XII. Develop and promote the Rocky Mountain Home Association in its rightful position as a prestigious voice in Colorado's expanding economy.

Cooperate fully with the Association in the investigation and resolution of any consumer complaint.

I agree that I will abide by the Code of Ethics of the Association, and will cooperate with other members in helping to improve the industry in Colorado.

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Name of Owner or Chief Executive

Signature

Date